

Electronic Filing System (EFS) Data
Electronic Patent Application Submission
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EFS ID: 17605
Application ID: 10064962
Title of Invention: An Online Method And System
For Advising Customers On
Service Needs, Facilitating The
Scheduling Of Vehicle Service
Appointments, And Checking
Vehicle Service Status
First Named Inventor: David Ford
Domestic/Foreign Application: Domestic Application
Filing Date: null
Effective Receipt Date: 2002-09-04
Submission Type: Utility Patent Filing
Filing Type: new-utility
Confirmation Number: 0
Attorney Docket Number: 201-1431
Digital Certificate Holder: cn=David B. Kelley, ou=Registered Attorneys, ou=Patent and
Trademark Office, ou=Department of Commerce, o=U.S.
Government, c=US
Certificate Message Digest: y9tVJyD8K/gnVsoY3uKxJA==
Total Fees Authorized: \$780.0
Payment Category: DA - Deposit Account
Deposit Account Number: 61510
Deposit Account Name: Angela Y. Singleton



TRANSMITTAL FORM

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Submission Type: Utility Patent
Filing

Attorney Docket
Number:

201 -
1431

An Online Method And System For Advising Customers On Service Needs, Facilitating The Scheduling Of Vehicle Service Appointments, And Checking Vehicle Service Status

First Named Inventor: David John Ford

SUBMITTED BY

Organization Name:

Ford Motor Company

Name:

Angela Yvonne Singleton Electronic
Application Specialist

Electronic Signature Mark: /ays

Date Signed: 20020904

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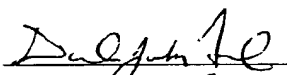
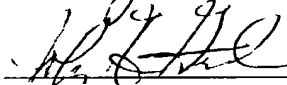
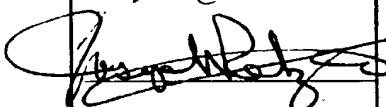
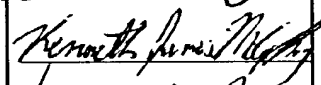
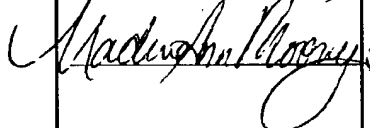
I, the undersigned, certify that I have viewed a display of document(s) being electronically submitted to the United States Patent and Trademark Office, using either the USPTO provided style sheet or software, and that this is the document(s) I intend for initiation or further prosecution of a patent application noted in the submission. This document(s) will become part of the official electronic record at the USPTO.

DECLARATION AND POWER OF ATTORNEY - ORIGINAL APPLICATION	Attorney's Docket No. 201-1431																							
<p>As a below named inventor, I hereby declare: My residence, post office address and citizenship are as stated below next to my name;</p> <p>I verily believe I am the original, first and sole inventor or an original, first and joint inventor of the subject matter that is claim for which a patent is sought on the invention entitled</p> <p>AN ONLINE METHOD AND SYSTEM FOR ADVISING CUSTOMERS ON SERVICE NEEDS, FACILITATING THE SCHED OF VEHICLE SERVICE APPOINTMENTS, AND CHECKING VEHICLE SERVICE STATUS</p> <p>the specification of which is attached hereto.</p> <p>I have reviewed and understand the contents of the specification identified above, including the claims.</p> <p>I acknowledge my duty to disclose information of which I am aware that is material to the examination of this application in accordance with Section 1.56(a), Title 37 of the Code of Federal Regulations; and as to application for patents or inventor's certificate on the invention filed in any country foreign to the United States of America prior to this application by me or my legal representatives or assigns,</p> <p style="margin-left: 40px;"> <input checked="" type="checkbox"/> no such applications have been filed, or <input type="checkbox"/> such applications have been filed as follows: <input type="checkbox"/> I hereby claim the benefit under 35 U.S.C. 119(e) of any United States provisional application(s) listed below </p> <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 10px;"> <thead> <tr> <th style="width: 15%;">COUNTRY</th> <th style="width: 15%;">APPLICATION NO.</th> <th style="width: 15%;">DATE OF FILING (month, day, year)</th> <th style="width: 15%;">DATE OF ISSUE (month, day, year)</th> <th style="width: 15%;">PRIORITY CLAIMED UNDER 35 USC 119</th> <th style="width: 20%;"></th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> <td> </td> <td> </td> <td> </td> <td rowspan="2" style="vertical-align: top; padding: 5px;"> <input type="checkbox"/> Additional provisional application numbers are on a separate sheet of paper attached hereto. </td> </tr> <tr> <td> </td> <td> </td> <td> </td> <td> </td> <td> </td> </tr> </tbody> </table> <p>I hereby claim the benefit under 35 U.S.C. § 120 of any United States application(s) or § 365(c) of any PCT International application designating the United States, listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States or PCT International application in the manner provided by the first paragraph of 35 U.S.C. § 112, I acknowledge the duty to disclose information which is material to patentability as defined in 37 CFR § 1.56 which becomes available between the filing date of the prior application and the national or PCT International filing date of this application.</p> <table style="width: 100%; margin-top: 10px;"> <tr> <td style="width: 33%; border-bottom: 1px solid black;">(Application Number)</td> <td style="width: 33%; border-bottom: 1px solid black;">(Filing Date)</td> <td style="width: 33%; border-bottom: 1px solid black;">(Status - patented, pending, abandoned)</td> </tr> <tr> <td style="border-bottom: 1px solid black;"> </td> <td style="border-bottom: 1px solid black;"> </td> <td style="border-bottom: 1px solid black;"> </td> </tr> </table> <p>POWER OF ATTORNEY: - I/we hereby appoint the following Practitioners: Customer No. 28395, Matt Jakubowski - 44 my/our attorney(s) or agent(s) to prosecute the application identified above, and to transact all business in the United States Patent and Trademark Office and all foreign Patent Offices.</p>		COUNTRY	APPLICATION NO.	DATE OF FILING (month, day, year)	DATE OF ISSUE (month, day, year)	PRIORITY CLAIMED UNDER 35 USC 119							<input type="checkbox"/> Additional provisional application numbers are on a separate sheet of paper attached hereto.						(Application Number)	(Filing Date)	(Status - patented, pending, abandoned)			
COUNTRY	APPLICATION NO.	DATE OF FILING (month, day, year)	DATE OF ISSUE (month, day, year)	PRIORITY CLAIMED UNDER 35 USC 119																				
					<input type="checkbox"/> Additional provisional application numbers are on a separate sheet of paper attached hereto.																			
(Application Number)	(Filing Date)	(Status - patented, pending, abandoned)																						

Address all correspondence and telephone calls to:

Matt Jakubowski
Brooks & Kushman
1000 Town Center Twenty-Second Floor
Southfield, MI 48075-1351 Phone: 248-358-4400

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code, and that such willful false statements jeopardize the validity of the application or any patent issuing thereon.

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Nadine Ann Mooney 14815 Bassett Livonia MI	Livonia MI	U.S.A	

[illegible]

Case Docket No. 201-1431
Date: August 26, 2002

Inventor(s):

For: AN ONLINE METHOD AND SYSTEM FOR ADVISING CUSTOMERS ON SERVICE NEEDS, FACILITATING THE SCHEDULING OF VEHICLE SERVICE APPOINTMENTS, AND CHECKING VEHICLE SERVICE STATUS

Respectfully submitted:

David B. Kelley
Attorney or Agent of Record
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600 Parklane Towers East
Dearborn, MI 48126
Telephone: 1-313-8455487

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

DAVID JOHN FORD ET AL

Serial No.: TO BE ASSIGNED

Filed: HEREWITH

For: AN ONLINE METHOD AND SYSTEM FOR ADVISING
CUSTOMERS ON SERVICE NEEDS, FACILITATING THE
SCHEDULING OF VEHICLE SERVICE APPOINTMENTS, AND
CHECKING VEHICLE SERVICE STATUS

Attorney Docket No.: FMC 1438 PUS / 201-1431

**INFORMATION DISCLOSURE STATEMENT
UNDER 37 C.F.R. § 1.97(b)(1)**Box Patent Application
Commissioner for Patents
United States Patent and Trademark Office
Washington, D.C. 20231

Sir:

In compliance with the duty of disclosure under 37 C.F.R. § 1.56 and § 1.97-1.98, the references listed and identified on the attached Forms PTO/SB08A and B are being submitted herewith for consideration by the Examiner. This Statement is being filed in accordance with 37 C.F.R. § 1.97(b)(1).

While this Statement is being filed in compliance with the duty of disclosure, citation of the attached references is not to be construed as an admission that any of the references are "material" as defined under 37 C.F.R. § 1.56(b).

A copy of each reference listed on the attached Forms PTO/SB08A and B is included herewith. Consideration and entry into the record of these references is respectfully requested.

Respectfully submitted,

DAVID JOHN FORD ET ALDate: March 26, 2002By: Matthew M. Jakubowski

MATTHEW M. JAKUBOWSKI

Reg. No. 44,801

Attorney/Agent for Applicants

BROOKS & KUSHMAN P.C.
1000 Town Center, 22nd Floor
Southfield, MI 48075

Substitute for Form 1449A/PTO

(use as many sheets as necessary)

Sheet

1

of

2

Complete if Known

Application Number

TO BE ASSIGNED

Filing Date

HEREWITH

First Named Inventor

DAVID JOHN FORD ET AL

Group Art Unit

Examiner Name

Attorney Docket Number

FMC 1438 PUS / 201-1431

[illegible][illegible]

Examiner
Signature

Date
Considered

*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and considered. Include copy of this form with next communication to applicant.

¹ Unique citation designation number ² See attached Kinds of U.S. Patent Documents ³ Enter Office that issued the document, by the two-letter code (M, Standard ST 3) ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document

Substitute for Form 1449B/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(use as many sheets as necessary)</i>				Complete if Known	
				Application Number	TO BE ASSIGNED
				Filing Date	HEREWITH
				First Named Inventor	DAVID JOHN FORD ET AL
				Group Art Unit	
				Examiner Name	
Sheet	2	of	2	Attorney Docket Number	FMC 1438 PUS / 201-1431
OTHER PRIOR ART -- NON PATENT LITERATURE DOCUMENTS					
Examiner Initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.			T ²
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		Web Site, http://www.dannemanauto.com/ , Danneman's Auto Service, Inc., 3 pages.			
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FEE TRANSMITTAL

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Patent fees are subject to annual revisions on or about October 1st of each year.

Large Entity

TOTAL FEES AUTHORIZED: \$ 780

The commissioner is hereby authorized to charge indicated processing and/or publication fees and credit any overpayments to:

Deposit Account Number: 06-1510

Deposit Account Name: Ford Global Technologies, Inc.



Charge Any Additional Fee Required Under 37 C.F.R. Sections 1.16 and 1.17.

Charge Assignment Fees Required Under 37 C.F.R. Section 1.21 (h).

SUBMITTED BY

Authorized Name: Angela Y. Singleton

Electronic Signature Mark: /ays

Date Signed: 20020904

BASIC FILING FEE

Fee Description	Fee Code	Fee Paid
Utility Filing Fee	101	\$ 740

Subtotal For Basic Filing Fee: \$ 740

EXTRA CLAIM FEES

	Fee Code	Fee	Extra Claims	Fee Paid
Total Claims: 20	103	\$ 18	0	\$ 0
Independent Claims: 3	102	\$ 84	0	\$ 0

